

Privacy Policy

Aoi Hotel & Resort, Inc. website (hereinafter referred to as the "Site") asks you to enter your personal information and register it in our database when you make a reservation, make an inquiry, or complete other procedures. The registered information will be used by Aoi Hotels & Resorts, Inc. to provide you with useful services.

1. acquisition of personal information

When you apply for various services on this website, we ask you to register your personal information necessary to arrange for each service.

Use of Personal Information

The personal information registered and entered above will be used for the following purposes.

(1) Various arrangements

We will make various arrangements such as accommodation reservations, sending materials, replying to inquiries, etc.

(2) Sending of e-mail newsletters

We will send information on events, accommodation plans, etc. to those who have given us permission to distribute news by e-mail and those who have subscribed to our e-mail magazine. You can change your registration information or unsubscribe at any time.

Other communications

We may contact you by e-mail, telephone, or letter when we deem it necessary to do so.

3. management of personal information

We manage your personal information appropriately to prevent leakage, loss, or damage.

We will not disclose or provide your personal information to third parties except in the following cases. In the case of joint use or provision to a subcontractor, it does not constitute disclosure or provision to a third party.

(1) When there is the consent of the customer himself/herself

(2) When disclosure or provision of personal information is requested by public institutions such as the police or a court of law in accordance with laws and regulations.

(iii) When it is necessary to protect the life, body, or property of an individual and it is difficult to obtain the customer's consent.

(iv) When it is necessary to cooperate with the national or local government in the execution of public affairs, and obtaining customer consent may interfere with the execution of such

affairs.

(5) Cases in which the following information is notified to the customer or made readily available to the customer in advance of the provision of information, and in which the provision of the information to a third party is suspended at the request of the customer

(a) The purpose of use of the information is to provide it to a third party.

(b) the items of personal data to be provided to the third party

(c) The means or method of provision to the third party

(d) Cessation of provision to a third party of personal data that identifies the person in question in response to a request by the person in question

(vi) Disclosure or provision of statistical data or other data in a form that does not identify the individual concerned

4. use of statistical information

Information on customers who use this website is used as statistical information excluding personal information.

Such information will be used as marketing data in various forms, but will not be used for any other purpose.

5. use of cookies

This website uses cookies (a technology that identifies your computer).

You can set your browser to disable cookies, but please note that this may result in some of the services on this site being unavailable.

6. recording of access logs

This website records access logs of customers who access this website.

The access log includes the domain name and IP address of the accessing customer, the type of browser used, the access date and time, and the link source, but it does not include any information that can identify individuals.

Access logs are used for maintenance and management of this website and for statistical analysis of usage, but will not be used for any other purpose.

Revisions to this Privacy Policy

Any significant changes to this policy will be posted on this site. For other changes, please check the Site from time to time for the latest information. Please note that we are not responsible for any problems caused by failure to check this policy.

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